Panasonic

POWERED BY **Poltys Inc.**
UNIFIED COMMUNICATIONS SOLUTIONS

Poltys Inc. is a Gold Partner of Panasonic Solution Developer Network for Communication Products (PSDN-C).

Panasonic Solution Developer Network for Communication Products

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution brochure, in accordance with the 'self-test' specification provided by Panasonic. Each application supporting the PBXs are listed here
http://panasonic.net/pcc/products/pbx/solutions/3rdparty_program/

GET CONTROL OF YOUR CALL ACTIVITY AND EXPENSES

DIFFERENTIATORS

- Very suitable for any type of businesses that use Panasonic PBXs
- Provide all information you need whenever is required by just a few clicks
- Strongest reliability by the highest integration with Panasonic telephony system
- One year of free support services included within initial purchase
- Monitor unlimited number of trunks and extensions

Poltys **CCAccounting** is the perfect solution that gives the ability to track and control Panasonic telephony system usage, helping to make correct decisions. It provides a web interface that is easy to use and access, without installing any application on the user's PC.

CALL LOG provides all the data regarding inbound and outbound calls with advanced searching and filtering capabilities.

REPORTING provides call historical data, organized to get the best overall view over the call statistics and costs.

It provides a set of predefined reports and the ability to design new reports that will help you to always get the exact data you need.

DIAL OUT NOTIFICATION monitors special numbers and sends automatic alerts directly on the Panasonic phones every time those numbers are dialed out.
For example, if 911 emergency number is dialed, the appropriate staff receives notification.

AT A GLANCE

You can gain insight and understanding about your organization's performance and customer experience with CCAccounting application software.

CCAccounting logs incoming, outgoing and internal calls into a database, allowing you to create a variety of historical reports to give you the information you need to manage your business via controlling expenses, distributing costs and increasing employee productivity.

Among its many benefits, CCAccounting allows for more accurate cost allocation among departments and reduces call burden on agents. Once implemented, Call Accounting can provide detailed call logs to help improve budgeting, planning and forecasting and lower telephony bills.

CALL ACOUNTING, BILLING AND OUTBOUND CALL BUDGETING

Call Acounting feature allows you to create a variety of historical call reports.

By configuring the cost per minute/second you can generate various cost report at line, extension or user level.

You can now configure PIN and budget limit for each user of the PBX system, e.g. PIN 2233 – $140, PIN 4453 – $200, etc.

If the PIN budget is exceeded, the call gets disconnected and no further outgoing calls are possible.

ENTERPRISE SPREAD SOLUTION

You no longer need to redo reports from multiple telephony sites to see all the activity within your organization.

Multiple different Panasonic PBXs that are networked together can be monitored with CCAccounting.

KEY FEATURES

- Compatible with Panasonic KX-NSX/ NS/ TDE/NCP/ TDA PBX series
- Web based user interface
- Full PBX call logging
- Multiple predefined report templates
- Call accounting, billing and budgeting
- Send notifications to Supervisors regarding what special phone number was dialed out
- Security password levels
- Connect to multiple Panasonic IP-PBXs simultaneously
- Multi-language support
- Increased functionality by Call Recording add-on

ADD-ON TO CCACCOUNTING

CALL RECORDING

Call Recording add-on taps on trunk (Analog, E1/T1 PRI, SIP) or extension level (Analog, Digital, SIP, proprietary IP). It can be an essential medium for training, reducing conflicts and avoid potential liabilities.

It protects sensitive data from fraud and leaks by using start/stop recording feature and strong encryption of the conversation providing tamper resistant recordings.

You can easily search for a specific call recording by extension, date and time, line number, caller ID information, calling name, and more.

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